

Montreal, November 15, 2018

Classification: Public

Dear Valued dormakaba Customer,

NOTICE OF RETIREMENT: SAFLOK SYSTEM 6000 REPLACED BY NEW AMBIANCE™ SOFTWARE

dormakaba announces the retirement of the Saflok System 6000 suite of access control software solutions. Saflok System 6000 has been faithfully serving hospitality and multihousing clients for over a decade. Given the continuous evolution of access control, the retirement of Saflok System 6000 reflects dormakaba’s commitment to offering technologically advanced solutions for your changing needs. In its place, Saflok branded RFID locking systems will be paired with our next-generation **Ambiance™** Access Management Software suite that provides:

- A web-based software solution with simplified upgrade path
- Full user-controlled property configuration and system setting management
- Simplified access control for staff, guest and property access management
- Automated database backup and archiving features
- Enhanced data security including PCI-DSS, AES-128 Encryption, OAuth2 and GDPR compliance

RETIREMENT DETAILS

Product Name	End of Product Availability	End of Extended Support	Phone Support Beyond 11.30.2020
Saflok System 6000 (All SK61 Part Numbers)	September 1, 2019	November 30, 2020	Available
Messenger/Lens (7081602-MSNGR)	September 1, 2019	November 30, 2020	Available
SecureShift Advanced (SECURE_SHIFT)	At depletion of available hardware inventory	November 30, 2020	Available

Extended support for critical defects in the form of updates and patches will continue until November 30, 2020. After this date, no further Saflok System 6000 updates or patches will be made available. Also, please note that, effective immediately, dormakaba reserves the right to limit or decline new feature requests or enhancements to the same listed products. Clients wishing to continue using Saflok System 6000 beyond November 30, 2020 will continue to benefit from phone support through our customer service and support teams.

dormakaba has prepared a variety of upgrade programs for those Saflok clients wanting to upgrade their access control solution, including door hardware promotions for a full property retrofit. We invite you to discover our complete collection of hotel locks, together with Ambiance Access Management Software at www.dormakaba.us. For questions regarding your current service plan, please contact dormakaba customer service at 1-877-468-3555 or your local account representative.

We thank you for your continued trust and we look forward to serving you for years to come.

Sincerely,



Barbara Krzywoszanski, Sr. Product Manager, Systems (LGS)